

Inclusive Innovation: Enabling a Trusted and Collaborative Digital Economy in Somalia.



# Domain Name System (DNS) Fundamentals

Track 2: Systems and Services

Jazeera University Main Campus

Day 2

Computers use IP addresses. Why do we need names?

Names are easier for people to remember

Computers may be moved between networks, in which case their IP addresses will change.

Services might move between computers, in which case their IP addresses will change.

### The old solution: HOSTS.TXT

• A centrally-maintained file, distributed to all hosts on the Internet

```
• somaliren 192.185.31.191
```

• somnog 4.98.133.7

• isoc 200.10.194.33

• ... etc

- This feature still exists:
  - /etc/hosts (UNIX)
  - c:\windows\hosts

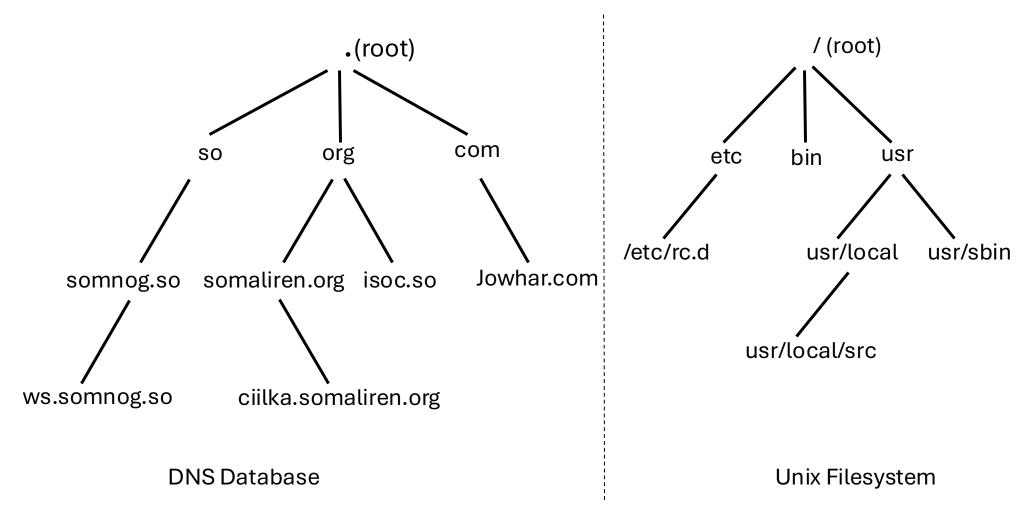
### hosts.txt does not scale

- Huge file (traffic and load)
- Name collisions (name uniqueness)
- Consistency
- Always out of date
- Single point of Administration
- Did not scale well

### The Domain Name System was born

- DNS is a distributed database for holding name to IP address (and other) information
- Distributed:
  - Shares the Administration
  - Shares the Load
- Robustness and improved performance achieved through
  - replication
  - and caching
- Employs a client-server architecture
- A critical piece of the Internet's infrastructure

### **DNS** is Hierarchical



Forms a tree structure

### DNS is Hierarchical (contd.)

- Globally unique names
- Administered in zones (parts of the tree)
- You can give away ("delegate") control of part of the tree underneath you
- Example:
  - org on one set of nameservers
  - somaliren.org on a different set
  - ciilka.somaliren.org on a different set

### Domain Names are (almost) unlimited

- Max 255 characters total length
- Max 63 characters in each label
  - RFC 1034, RFC 1035
- If a domain name is being used as a host name, you should abide by some restrictions
  - RFC 952 (old!)
  - a-z 0-9 and minus (-) only
  - No underscores (\_)

# Using the DNS

- A Domain Name (like www.ws.somnog.so) is the KEY to look up information
- The result is zero or more RESOURCE RECORD SETS (RRSets)
- There are different RRTYPEs for different types of information
- You can ask for the specific type you want, or ask for "any" RRs associated with the domain name

## Commonly seen Resource Record Types (RRTYPEs)

- A (address): map hostname to IPv4 address
- AAAA (quad A): map a hostname to IPv6 address
- PTR (pointer): map IP address to hostname
- MX (mail exchanger): where to deliver mail for a mail domain
- CNAME (canonical name): map alternative hostname to real hostname
- TXT (text): any descriptive text
- NS (name server), SOA (start of authority): used for delegation and management of the DNS itself

### A Simple Example

- Query: somaliren.org.
- Query type: **A**
- Result:
- somaliren.org. 14400 IN A 192.185.31.191
- In this case a single RR is found, but a set of multiple RRs may be returned.
  - (IN is the "class" for INTERNET use of the DNS)

# Possible results from a Query

- POSITIVE ("NOERROR")
  - the name exists, and has zero or more RRSets associated with it
- NEGATIVE ("NXDOMAIN")
  - the name does not exist
- SERVER FAILURE ("SERVFAIL")
  - server is having bad hair day
- FORMAT ERROR ("FORMERR")
  - the query you sent was broken in some way
- REFUSED ("REFUSED")
  - You are not allowed to query the server

#### How do you use an IP address as the key for a DNS query

- Convert the IP address to dotted-quad
- Reverse the four parts
- Add ".in-addr.arpa." to the end; special domain reserved for this purpose

e.g. to find name for 8.8.8.8

Domain name: 8.8.8.in-addr.arpa.

Query Type: PTR

Result: dns.google.com.

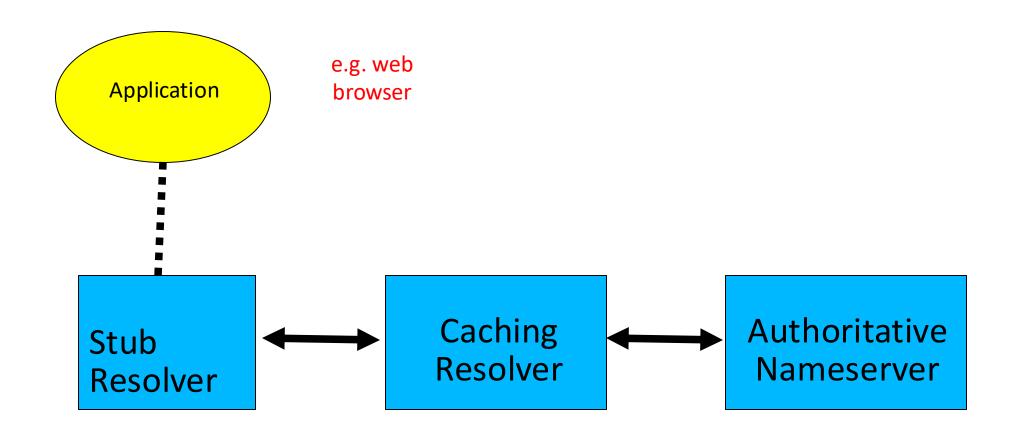
**Known as a "reverse DNS lookup"** (because we are looking up the name for an IP address, rather than the IP address for a name)

# Any Questions?

### DNS is a Client-Server application

- It runs across a network
- Requests and responses are most frequently carried in UDP packets, port 53
- DNS can also use TCP transport, port 53
  - for large responses (not just zone transfers)
  - because you want to exchange more than one query/response on a single session
  - because a response you received told you to with TC=1
  - because UDP is being aggressively rate-limited or blocked (e.g. to mitigate a reflection attack)

#### There are three roles involved in DNS



### Three roles in DNS

- STUB RESOLVER
  - Takes request from application, formats it into UDP packet, sends to recursive resolver
- RECURSIVE RESOLVER
  - Returns the answer if already known
  - Otherwise searches for an authoritative server which has the information
  - Caches the result for future queries
- AUTHORITATIVE NAMESERVER
  - Contains the actual information published in the DNS by the domain owner

### Three roles in DNS

- The SAME protocol is used for stub<-> resolver and resolver <-> auth nameserver
- It is possible to configure a single name server as both a resolver and an authoritative server
- But it still performs only one role for each incoming query
- Common but NOT RECOMMENDED to configure in this way (we will see why later).

### **ROLE 1: THE STUB RESOLVER**

- A piece of software which formats a DNS request into a DNS message, sends it to a resolver, and decodes the response when it arrives
- Usually a shared library (e.g. libresolv.so under Unix) because so many applications need it
- EVERY host needs a stub resolver e.g. every Windows workstation has one

# How does the stub resolver find a recursive nameserver?

- It has to be explicitly configured (statically, or via DHCP etc)
- Must be configured with the IP ADDRESS of a cache (why not its name?)
- Good idea to configure more than one recursive nameserver, in case the first one fails
  - But failover between them might not be quick

# How do you choose which recursive resolver(s) to configure?

- Must have PERMISSION to use it
  - e.g. recursive resolver at your ISP, or your own, or a deliberately-public one
- Prefer a nearby recursive resolver
  - Minimises round-trip time and packet loss
  - Can reduce traffic on your external link, since often the cache can answer without contacting other servers
- Prefer a reliable recursive resolver
  - Perhaps your own?

# Stub resolvers can be configured with search domain(s)

- If "foo.bar" fails, then retry query as "foo.bar.mydomain.com"
- Can save typing but adds confusion
- May generate extra unnecessary traffic
- Usually best avoided

# Example: Unix stub resolver configuration

- /etc/resolv.conf
- search ciilka.somaliren.org
- nameserver 154.73.25.49
- nameserver 154.73.25.49
- That's all you need to configure a resolver

### Testing DNS

- Just put "www.internetsociety.so" in a web browser?
- Why is this not a good test?

### Testing DNS with "dig"

- "dig" is a program which just makes DNS queries and displays the results
- Better than "nslookup", "host" because it shows the raw information in full dig ws.somnog.so.
- -- defaults to query type "A"
  dig somaliren.org. mx
  -- specified query type
  dig @154.73.25.70 events.somaliren.org.so mx
  -- send to particular cache (overrides
   /etc/resolv.conf)

### The trailing dot

# dig internetsociety.so.

- Prevents any default domain being appended
- Get into the habit of using it always when testing DNS
  - only on domain names, not IP addresses or e-mail addresses

```
; <<>> DiG 9.18.39-Oubuntu0.24.04.2-Ubuntu <<>> events.somaliren.org.so
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 29896
;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 1
;; OPT PSEUDOSECTION:
; EDNS: version: 0, flags:; udp: 65494
;; QUESTION SECTION:
; events.somaliren.org.so.
                                IN
                                        A
;; ANSWER SECTION:
events.somaliren.org.so.
                         300
                                IN
                                        Α
                                                 154.73.25.12
;; Query time: 224 msec
;; SERVER: 127.0.0.53#53(127.0.0.53) (UDP)
;; WHEN: Mon Dec 08 06:01:29 UTC 2025
```

somnog@pc34:~\$ dig events.somaliren.org.so

;; MSG SIZE rcvd: 68

# Understanding output from dig

#### **STATUS**

- NOERROR: 0 or more RRs returned
- NXDOMAIN: non-existent domain
- SERVFAIL: cache could not locate answer
- REFUSED: query not available on cache server

#### **FLAGS**

- AA: Authoritative answer (not from cache)
- You can ignore the others
  - QR: Query/Response (1 = Response)
  - RD: Recursion Desired
  - RA: Recursion Available

ANSWER: number of RRs in answer

# Understanding output from dig

#### Answer section (RRs requested)

- Each record has a Time To Live (TTL)
- Says how long the cache will keep it

#### **Authority section**

• Which nameservers are authoritative for this domain

#### Additional section

 More RRs (typically IP addresses for the authoritative nameservers)

#### Total query time

#### Check which server gave the response!

 If you make a typing error, the query may go to a default server